

Written statement of a non-key officer decision
Director of Adults and Communities

Title	Direct award of contract for Technology Enabled Care service (TECS)
Decision maker	Director of Adults and Communities
Date of decision	29 January 2019
Report exemption class	Open
Purpose	<p>To approve the direct award of contract for one year to the current provider to deliver the management of a telecare monitoring service (Careline). There are no further options for extension within the current contract and therefore a direct award is the most effective and appropriate way to ensure continuation of this service.</p> <p>The call monitoring service supports the provision of technology equipment to many hundreds of people living in the community, providing a helpline function. The provision of Technology Enabled Care (TECS) equipment is managed separately through another contract. Reviews and redesign of community equipment and TECS pathways and services are commencing and will consider options for future delivery. The current contract expires on the 31 March 2019 and extending the service will allow consideration of a wider range of options and potential alignment with provision of equipment. The community equipment contract is expected to conclude in March 2020</p>
Decision	<p>That:</p> <p>(a) a contract be awarded to Herefordshire Housing Limited (Connexus) to deliver the management of a telecare monitoring service from 1 April 2019 to 31 March 2020 to a maximum value not exceeding £46k.</p>
Reason for the decision	<p>As set out in the report. Documents relating to this decision are available at</p> <p>http://councillors.herefordshire.gov.uk/mglIssueHistoryHome.aspx?IId=50028815</p>
Consultation	
Options considered	<p>1. Not to continue the service. This option is not recommended as it would leave vulnerable people without potential vital support, and would undermine or invalidate the provision of much TECS equipment. This would lead to potential harm to individuals and potential increases in admissions to hospital</p>

	<p>or long term care. The council would also find itself in breach of duties under the Care Act 2014.</p> <p>2. To obtain competitive quotes to supply the service. This option is not recommended as a change of provider would cause disruption during a short period of review and redesign. Re-procuring for a single year of interim service delivery would involve disproportionate time and process and furthermore, the risk of challenge is low in light of the short timescale and low financial value.</p>
Declarations of interest	
Call-in expiry date (decisions are not subject to call-in where special urgency provisions apply)	4 February 2019

<p>Officer:</p> <p>Director of Adults and Communities</p> <p>(Stephen Vickers)</p>	<p>Date 29 January 2019</p>
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